he 2373 lakh classified as employed according to usual status, about 607 lakh eported as 'available for additional Work'. This figure could provide one estimate of under-utilisation or under-employed. Similar data for NSS 38th Round (Jan.-Dec. 1983) is still at processing stage.

Negotiations with US for Technology Transfer for the LCA

2032. SHRI NIRMAL CHATTERJEE:

SHRI K. MOHANAN:

Will the Minister of DEFENCE be pleased to state:

(a) whether negotiations with the US regarding the transfer of technology for Light Combat Aircraft recently logged down on the question of specific technology and other details;

(b) if so, whether the problem has since been sorted out; and

(c) if so, by when some agreement is expected in this regard?

THE MINISTER OF STATE IN THE DEPARTMENT OF DEFENCE RESEARCH AND DEVELOPMENT IN THE MINISTRY OF DEFENCE (SHRI ARUN SINGH): (a) We are not negotiating for technology transfer of LCA with any country. We are negotiating with US for some specific technologies in aeronautics which may be of use in our LCA programme. Negotiations in this are continuing and have not been bogged down.

(b) and (c) Do not arise.

2033. [*Transferred to the 4th May, 1987.*]

Unsatisfactory Banking Services

2034. DR. MOHD. HASHIM KIDWAI: Will the PRIME MINISTER be pleased to state:

(a) whether it is a fact that the number of complaints have been received against unsatisfactory and poor service of the Ahmedabad, Lucknow branches of Central Bank of India and Allahabad Bank of Muslim University, Aligarh and Civil Lines branches of Aliahabad Bank and Punjab National Bank; and

(b) details of action taken against the complaints and measures taken to improve the services of these branches of banks?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI JANARDHAN POOJARI): (a) and (b) Central Bank of India has reported that during the quarter ended March, 1987 it received 7 complaints in respect of its 31 Ahmedabad City branches and 10 complaints in respect of its 13 Lucknow City branches. Out of the above, 6 complaints have been attended to by the bank so far.

Punjab National Bank has reported that it had received only 2 complaints against its Civil Lines Branch at Aligarh. Both the complaints have been attended to by the bank.

Allahabad Bank has reported that it has received only 1 complaint each against its branches at Aligarh Muslim Universtity and Allahabad Civil Lines. Both the complaints have been attended to by the bank.

The banks have taken various steps for improvement of customer service at their branches. Efforts have been made to reduce working time at the counters. Bank staff have been instructed to deal politely with the customers. Where necessary, staff strngth has been augmented. Grievances redressal machinery has been built up within the banks. Greater interface between bank officers and customers has been provided for.

Programmes of National leaders

2035. DR. MOHD. HASHIM KIDWAI: Will the Minister of INFORMATION AND BROADCASTING be pleased to state:

(a) the number of talks and the programmes telecast on the lives and achievements of national leaders during the last two years in English, Urdu, Hindi and other Indian languages;

(b) the total time given to these broadcasts and telecasts; and